CLINICAL QUALITY FELLOWSHIP PROGRAM

AGENDA, DAY 1: THURSDAY, MARCH 14, 2024

Time	Topic	Faculty	Location	Tab
6:30 a.m.–7:50 a.m.	Breakfast (at your convenience)		Arbor Dinning Hall	
8:00 a.m.–9:00 a.m.	Evolution of Health Care Quality and Patient Safety	Steven Kaplan, MD	111N/112N	3
9:00 a.m.–9:45 a.m.	• Introduction to Clinical Quality Fellowship Program • Open Discussion: What is Quality?	Rohit Bhalla, MD, MPH	111N/112N	4
9:45 a.m.–10:00 a.m.	Break		Fireplace Lounge	
10:00 a.m.–11:15 a.m.	Introduction to the Landscape of Health Care, Health Reform, and the Role of Quality	Dr. Bhalla	111N/112N	5
11:15 a.m.–12:30 p.m.	Regulatory & Accreditation: Intersection with Quality	• Hillary Jalon, MS • Baruch Fertel, MD, MPA	111N/112N	6
12:30 p.m.–1:30 p.m.	Lunch		Arbor Dinning Hall	
1:30 p.m.–3:00 p.m.	Tools for Health Care Quality Improvement	• Ms. Jalon • Eric Wei, MD	111N/112N	7
3:00 p.m.–3:15 p.m.	Break		Fireplace Lounge	
3:15 p.m.–4:00 p.m. Transition to Atrium Lounge	Cultivating an Effective Mentorship Experience	Brijen Shah, MD	111N/112N	8
4:15 p.m. – 5:00 p.m.	"My Experience as a CQFP Fellow" Fireside Chat	• Dr. Shah • Jenna Blind, DNP, RN, CPHQ • Faculty and Fellows	Atrium Lounge	
5:00 p.m.–5:30 p.m.	Networking (optional)		Atrium Lounge	
5:30 p.m.–6:30 p.m.	Free Time			
6:30 p.m.–8:00 p.m.	Dinner/Networking*		Arbor Dinning Hall	

* Wine/Beer may be ordered with dinner on Thursday night and will be covered by the program.

CLINICAL QUALITY FELLOWSHIP PROGRAM

AGENDA, DAY 2: FRIDAY, MARCH 15, 2024

Time	Topic	Faculty	Location	Tab
6:30 a.m.–8:00 a.m.	Breakfast (at your convenience)		Arbor Dinning Hall	
8:00 a.m.–8:15 a.m.	Introduction to Day 2	Joan Guzik, MBA	111N/112N	
8:15 a.m.–9:45 a.m.	Effective Use and Socialization of Data in Quality Improvement	Rohit Bhalla, MD, MPH	111N/112N	9
9:45 a.m.–10:00 a.m.	Break		Fireplace Lounge	
10:00 a.m.–11:15 a.m.	• Teamwork in Health Care Quality Improvement: Executing Successful Team Meetings • Role Play Scenario	Steven Kaplan, MD	111N/112N	10
11:15 a.m.–12:15 p.m.	Creating High Reliability in Health Care Organizations	Raj Gurunathan, MD	111N/112N	11
12:15 p.m.–1:15 p.m.	Lunch		Arbor Dinning Hall	
1:15 p.m.–2:45 p.m.	Applying Health Equity Lens to Quality Improvement	• Eric Wei, MD • Nichola Davis, MD	111N/112N	12
2:45 p.m.–3:00 p.m.	• Wrap-up Discussion • Description of Homework Assignments and Next Steps • Retreat Evaluation	• Ms. Guzik	111N/112N	13

For your convenience, two breakout rooms are available throughout the duration of the retreat:

- 113N
- 115N