



Homework Assignment #3 – Hospital Quality Leadership

Due: Friday, June 28, 2024

To be discussed during the Thursday, July 18 virtual dinner meeting.

Goal: The goal of this activity is for Fellows to learn more about how leadership is involved in quality improvement at their hospitals.

Quality improvement is greatly influenced by senior administrative and clinical leadership. Using the organizational chart you developed, identify two people responsible for quality at your organization and interview them about their role in quality improvement and/or patient safety. One of these people should be someone who you have had little to no prior contact with or could be outside of your day to day work.

CQFP Fellow Name: _____

Person Interviewing: _____

Consider using some or all of the following questions as a guide:

1. What is your role in quality improvement and/or patient safety?
2. How did you learn what you need to know to be successful in this role?
3. What do you consider to be the strengths and weaknesses of the quality organizational structure at our hospital?
4. What are your impressions about how quality and patient safety goals are determined at our hospital?
5. What strategies do you use to engage frontline staff in quality improvement activities and work in interdisciplinary teams?
6. Please describe results that have been achieved in a quality or patient safety initiative under your leadership.
7. What challenges have you faced in your focus on quality improvement? How have you overcome them?
8. Do you have suggestions on how I could help to improve quality in our organization? How can I position myself to engage clinicians and staff in quality activities?
9. How have you adjusted your quality agenda to respond to the federal and state regulatory demands in quality measurement and improvement and patient safety?
10. What advice or help can you offer me as I plan and initiate my Capstone quality improvement initiative?

Please put together a brief summary of your two interviews. You can either send us a combined summary of the two interviews or prepare separate summaries of the two interviews. Please email this information to Elina Kats at EKats@GNYHA.org