CLINICAL QUALITY
FELLOWSHIP PROGRAM

GREATER NEW YORK HOSPITAL ASSOCIATION
GNYHA

United
Hospital Fund
*Improving Health Care
for Every New Yorker*

Tools for Health Care Quality Improvement
March 14, 2024

Objectives: By the end of the session, Fellows should be able to:
- Describe the difference between Quality Assurance and Quality Improvement
- Understand the shared principles of quality improvement methodologies
- Use common quality improvement tools
- Discuss frequent challenges in quality improvement work and strategies to address them

Required Readings:
- Institute for Healthcare Improvement's Quality Improvement Essentials Toolkit: Tools | Institute for Healthcare Improvement (ihi.org) (accessed on February 24, 2024)

Suggested Readings:
- Brassard, M., & Ritter, D. (2005). *Memory Jogger II Healthcare Edition: A Pocket Guide of Tools for Continuous Improvement and Effective Planning*. Salem, NH: GOAL/QPC.
- Institute for Healthcare Improvement: History of Quality & Science of Improvement: http://www.ihi.org/about/Pages/ScienceofImprovement.aspx (accessed on February 24, 2024)
- Institute for Healthcare Improvement: How to Improve: The Model for Improvement: http://www.ihi.org/resources/Pages/HowtoImprove/default.aspx (accessed on February 24, 2024)