



Creating High-Reliability in Healthcare Organizations
March 15, 2024

Objective:

- Review principles of high reliability and their relevance to the health care setting.
- Define key components of successful high reliability organizations.
- Demonstrate ways to practically apply HRO skills and behaviors: from principles into practice.

Reading:

- Gamble, M. "5 Traits of High Reliability Organizations: How to Hardwire Each in Your Organization." Sept 18, 2015. Accessed thru <https://www.beckershospitalreview.com/hospital-management-administration/5-traits-of-high-reliability-organizations-how-to-hardwire-each-in-your-organization.html>
- Chasin, M, Loeb, J. High-Reliability in Health Care: Getting There from Here. The Milbank Quarterly. Sept 2013 : Volume 91.
- Frankel A, Haraden C, Federico F, Lenoci-Edwards J. A Framework for Safe, Reliable, and Effective Care. White Paper. Cambridge, MA: Institute for Healthcare Improvement and Safe & Reliable Healthcare; 2017.