



CLINICAL QUALITY FELLOWSHIP PROGRAM

AGENDA, DAY 1: THURSDAY, MAY 18, 2023

Time	Topic	Faculty	Location	Tab
8:00 a.m.–8:30 a.m.	Continental Breakfast (at your convenience)		Fireplace Lounge	
8:30 a.m.–8:45 a.m.	Welcome and Recap of January Sessions	<ul style="list-style-type: none"> Joan Guzik 	Room 111N/112N	
8:45 a.m.–10:15 a.m.	Aligning Clinical Quality and Performance-based Payment	<ul style="list-style-type: none"> Amy Chin, MS John Gravina, MPH 	Room 111N/112N	1
10:15 a.m.–10:30 a.m.	Break		Fireplace Lounge	
10:30 a.m.–12:00 p.m.	The Patient Voice in Quality Improvement	<ul style="list-style-type: none"> Steven Kaplan, MD Anne-Marie Audet, MD, MSc, SM 	Room 111N/112N	2
12:00 p.m.–1:00 p.m.	Lunch		Arbor Dining Hall	
1:00 p.m.–2:00 p.m.	Building a Culture of Safety and an Environment to Improve Patient Safety	<ul style="list-style-type: none"> David Feldman, MD, MBA, CPE, FACS 	Room 111N/112N	3
2:00 p.m.–2:15 p.m.	Break		Fireplace Lounge	
2:15 p.m.–3:30 p.m.	Effective Leadership, Followership, and Team Dynamics to Create Sustainable Change	<ul style="list-style-type: none"> Brijen Shah, MD 	Room 111N/112N	4
3:30 p.m.–3:45 p.m.	Capstone Timeline	<ul style="list-style-type: none"> Ms. Guzik 	Room 111N/112N	5
3:45 p.m.–5:00 p.m.	Capstone Initiative – Small Group Discussion <ul style="list-style-type: none"> Capstone Workshop Virtual Format 	<ul style="list-style-type: none"> Dr. Shah Faculty/Mentors and Fellows 		
5:00 p.m.–6:30 p.m.	Free Time			
6:30 p.m.–8:00 p.m.	Dinner/Networking		Arbor Dining Hall	

**CLINICAL QUALITY FELLOWSHIP PROGRAM****AGENDA, DAY 2: FRIDAY, MAY 19, 2023**

Time	Topic	Faculty	Location	Tab
6:30 a.m.–8:00 a.m.	Breakfast (at your convenience)		Arbor Dining Hall	
8:00 a.m.–8:10 a.m.	Introduction to Day 2	<ul style="list-style-type: none">Rohit Bhalla, MD	Room 111N/112N	
8:10 a.m.–9:10 a.m.	An Introduction to Patient Safety and Human Errors	<ul style="list-style-type: none">Robert Panzer, MD	Room 111N/112N	6
9:10 a.m.–9:45 a.m.	<i>First Do No Harm</i> Video Part 1	<ul style="list-style-type: none">Dr. PanzerFaculty and Fellows	Room 111N/112N	
9:45 a.m.–10:00 a.m.	Break		Fireplace Lounge	
10:00 a.m.–10:30 a.m.	Human Factors Engineering and Systems Approach to Patient Safety	<ul style="list-style-type: none">Dr. Panzer	Room 111N/112N	7
10:30 a.m.–12:00 p.m.	Quality of Care in Ambulatory Settings	<ul style="list-style-type: none">Melissa Lee, MD, FAAP, FACP	Room 111N/112N	8
12:00 p.m.–1:00 p.m.	Lunch		Arbor Dining Hall	
1:00 p.m.–2:30 p.m.	Using Root Cause Analysis to Improve Patient Safety and Demonstrate Accountability	<ul style="list-style-type: none">Lorraine Ryan, Esq.Brijen Shah, MD	Room 111N/112N	9
2:30 p.m.–3:00 p.m.	Evaluation & Adjournment			

For your convenience, two breakout rooms are available throughout the duration of the retreat:

- 113N
- 114N