



CLINICAL QUALITY FELLOWSHIP PROGRAM



Human Factors Engineering and Systems Approach to Patient Safety May 19, 2023

Objectives: By the end of the session, Fellows will:

- Define human factors
- Explain how human factors relate to high reliability organizations
- Discuss solutions for human factors problems
- Describe the special human factor issues related to Information Technology and Electronic Medical Records
- Understand the importance of understanding human factors to enable a Just Culture

Suggested Reading:

- Patient Safety Primer: Human Factors Engineering:
<https://psnet.ahrq.gov/primer/human-factors-engineering>