



Tools for Health Care Quality Improvement

March 16, 2023

Objectives: By the end of the session, Fellows should be able to:

- Describe the difference between Quality Assurance and Quality Improvement
- Explain the shared principles of quality improvement methodologies
- Use common quality improvement tools
- Discuss frequent challenges in quality improvement work and strategies to address them

Required Readings:

- Institute for Healthcare Improvement's Quality Improvement Essentials Toolkit:
<http://www.ihf.org/resources/Pages/Tools/Quality-Improvement-Essentials-Toolkit.aspx>
(accessed on March 5, 2022)

Suggested Readings:

- Brassard, M., & Ritter, D. (2005). *Memory Jogger II Healthcare Edition: A Pocket Guide of Tools for Continuous Improvement and Effective Planning*. Salem, NH: GOAL/QPC.
- Institute for Healthcare Improvement: Science of Improvement & How to Improve:
<http://www.ihf.org/about/Pages/ScienceofImprovement.aspx>
<http://www.ihf.org/resources/Pages/HowtoImprove/default.aspx> (both links accessed on March 5, 2022)