

GNYHA SAFETY CULTURE SURVEY INITIATIVE

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PROGRAM OVERVIEW

As a member service, GNYHA is providing its member hospitals with an opportunity to participate in GNYHA's Patient Safety Survey Initiative to administer the Agency for Healthcare Research and Quality's Hospital Survey on Patient Safety 2.0 (HSOPS 2.0). GNYHA invites interested member hospitals to collaborate by creating HSOPS 2.0 project teams that include one senior hospital leadership staff person to work with GNYHA to successfully administer your hospital's HSOPS 2.0 survey. Through routine management meetings, custom survey applications, and performance improvement support, GNYHA will coordinate with members to ensure your hospital effectively implements all aspects of its next HSOPS survey.

RESPONSIBILITIES OF INITIATIVE PARTICIPANTS AND SPONSORS

Participating hospitals commit to:

- Provide a team that includes at least one senior member of the hospital leadership to coordinate with GNYHA staff
- Provide all necessary deliverables to GNYHA in a timely manner

GNYHA commits to:

- Provide dedicated improvement advisor support for HSOPS 2.0 implementation
- Maintain project timeline for all hospital deliverables
- Support hospital efforts in assembling required deliverables
- Provide a hospital-specific web application to field the hospital survey
- Provide comprehensive reporting to hospitals to inform future performance improvement
- Identify best practices in improving patient safety culture at hospitals and collaborate on the design of post-survey performance improvement activities

GNYHA HSOPS 2.0 SURVEY TIMELINE

Hospital Deliverables and Survey Launch Timeline

Survey Launch Task	Deliverable Timeline
Hospital submits signed administrative agreement (to be provided by GNYHA)	March 17, 2021
GNYHA advisor establishes weekly check-in schedule with hospital	March 17, 2021
Hospital submits customized unit lists to GNYHA	April 5, 2021
Hospital submits denominators to GNYHA for real-time dashboard tracking	April 5, 2021
GNYHA sends survey link to hospital for final testing and internal planning	April 19, 2021
Hospital survey launches	May 3, 2021
Hospital survey closes	May 28, 2021



GNYHA is a dynamic, constantly evolving center for health care advocacy and expertise, but our core mission—helping hospitals deliver the finest patient care in the most cost-effective way—never changes.

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Reporting Deliverables Timeline

Report Type	Report Type	Deliverable Timeline
Domain- and item-level results for each hospital with national comparisons	Summary Report (PDF)	July 2, 2021
Summary results plus subgroup breakouts/comparisons, respondent demographics, and raw data file	TBD	August 20, 2021

The following sections are to be completed by the hospital and returned to [Durward Rackleff](#) and [Scott Gaffney](#) at GNYHA:

HSOPS 2.0 Team Members

Name	Title & Credentials	Facility Location	Phone	E-mail

Institutional Sign-Off

C-Suite Leadership: Please sign below to indicate your facility's commitment to engaging in all aspects of GNYHA's Safety Culture Survey Initiative.

Name: _____ Signature: _____ Date: _____