

Medicaid Managed Care Contact Numbers by Plan

Plan	General Number	Member Services Number	Provider Relations Number	Medical Management Number	Claims Number	ED Notice Phone Number	ED Notice Fax Number
AFFINITY HEALTH PLAN	(866) AHP-5678	(866) AHP-5678	(866) AHP-5678		(866) AHP-5678		
Mental Health Subcontractor: Value Options	(800) 922-3626	(800) 922-3626	(800) 397-1630 (866) 477-9741	(800) 922-3626	(800) 922-3626	(800) 922-3626	(212) 560-7629
Dental Subcontractor: HealthPlex	(800) 468-0608 (800) 468-0600	(800) 468-9868	(888) 468-2183	(888) 468-2183	(888) 468-2183	(888) 468-2183	
Vision Subcontractor: Block Vision	(800) 243-1401	(800) 428-8789 (800) 879-6901	(800) 243-1401	(800) 428-8789	(800) 243-1401		
Pharmacy Subcontractor: NMHCRx	(877) 877-3075	(800) 227-7269	(800)510-8980	(877) 877-3075	(800) 645-3332		
Other Subcontractor: Landmark HealthCare, Inc.	(800) 638-4557	(800) 638-4557	(916) 569-3381	(916) 569-3309	(916) 569-3352		

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AMERICHoice	(866) 362-3368	(800) 298-4647	(866) 362-3368	(866) 604-3267	(866) 362-3368	(866) 604-3267	
Mental Health Subcontractor: United Behavioral Health	(212) 509-5999	Eng: (800) 493-4647 Span: (800) 298-4647	(866) 362-3368 option #3	(866) 362-3368 option #2	(888) 336-4845	Eng: (800) 493-4647 Span: (800) 298-4647	
Dental Subcontractor: Dental Benefit Providers	(240) 632-8000				(800) 822-5353	(888) 255-7293	
Vision Subcontractor: Davis Vision	(800) 999-5431 Eng: option #1 Span: option #2	Eng: (800) 493-4647 Span: (800) 298-4647	(800) 773-2847	(888) 633-0585	Provider: (800) 773-2847 Member: (800) 999-5431		
Pharmacy Subcontractor: Rx Solutions	(800) 711-4555	Eng: (800) 493-4647 Span: (800) 298-4647	(800) 711-4535	(800) 711-4555			(800) 527-0531
AMERIGROUP COMMUNITY CARE (formerly CAREPLUS)	(212) 563-5570	(877) 692-8669	(800) 563-5581	(800) 477-3150	(800) 563-5581		
Mental Health Subcontractor: In-house	(212) 563-5570	(877) 692-8669	(800) 563-5581	(800) 477-3150	(800) 563-5581		
Dental Subcontractor: Doral	(800) 516-0120	(800) 516-0120	(800) 341-8478	(800) 341-8478	(800) 341-8478		
Vision Subcontractor: Davis Vision	(800) 999-5431	(877) 692-8669	(800) 563-5581	(800) 999-5431	(800) 999-5431		

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CENTERCARE	(718) 286-5099	(800) 545-0571	(800) 545-0571	(800) 545-0571	(800) 545-0571	(800) 545-0571	(718) 896-1920 (718) 896-1910
Dental Subcontractor: Doral Dental USA	(800) 417-7140	(800) 719-9874	(800) 417-7140	(888) 343-3547	(800) 341-8478	(800) 719-9874	(262) 241-7150
Vision Subcontractor: Davis Vision	(800) 328-4728	(800) 601-3383	(800) 933-9371	(800) 933-9371	(800) 283-9374		
Pharmacy Subcontractor: Caremark	(480) 661-3171	(800) 545-0571	(480) 661-3171	(888) 343-3547	(877) 366-0930 ext. 0834	(877) 366-0930 ext. 0834	(480) 314-6112
Other Subcontractor: Rainbow Transportation Services, Inc.	(716) 692-1207	(800) 545-0571	(716) 692-1207		(716) 692-1207		
COMMUNITY CHOICE HEALTH PLAN	(914) 709-8400	(800) 619-2247	(800) 619-2247	(800) 619-2247	(914) 377-0710	(914) 377-0710	(914) 377-0727
Pharmacy Subcontractor: NMHCRX	(518) 877-3075						
COMMUNITY PREMIER PLUS	(917) 521-7000	(800) 867-5885	(917) 521-7046	(800) 233-0035	(888) 730-4298	(800) 233-0035	(800) 338-4195
Mental Health Subcontractor:		(866) 787-7703	(917) 521-7046	(866) 787-7703	(888) 730-4298		

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FIDELIS CARE NEW YORK	(718) 896-6500	(888) 343-3547	(888) 343-3547	(888) 343-3547	(888) 343-3547	(888) 343-3547	(716) 564-3645
Dental Subcontractor: Doral Dental USA	(800) 417-7140	(800) 516-9615	(800) 417-7140	(888) 343-3547	(800) 341-8478	(800) 516-9615	(262) 241-7150
Vision Subcontractor: Davis Vision	(800) 328-4728	(800) 601-3383	(800) 933-9371	(800) 933-9371	(800) 283-9374		
Pharmacy Subcontractor: Caremark	(480) 661-3171	(888) 343-3547	(480) 661-3171	(888) 343-3547	(877) 366-0930 ext. 0834	(877) 366-0930 ext. 0834	(480) 314-6112
Other Subcontractor: Rainbow Transportation Services, Inc.	(716) 692-1207	(888) 343-3547	(716) 692-1207		(716) 692-1207		
GHI HMO SELECT	(877) 244-4466	(877) 244-4466	(877) 244-4466	(877) 244-4466	(877) 244-4466	(877) 244-4466	(866) 725-6603
Mental Health Subcontractor: Magellan Behavioral Health	(800) 435-7670	(800) 836-2256	(800) 788-4005	(877) 244-4466	(800) 836-2256	(800) 508-6782	(262) 241-7150
Dental Subcontractor: Doral USA	(800) 508-6782	(800) 508-6782	(800) 417-9140	(877) 244-4466	(800) 508-6782	(800) 508-6782	(262) 241-7150
Vision Subcontractor: Davis Vision	(518) 220-6000	(800) 999-5431	(800) 933-9371		(800) 283-9374		
Other Subcontractor: Medicaid Transportation Only: CTS	(800) 818-6781	(800) 818-6781			(800) 818-6781		

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HEALTHFIRST PHSP	(212) 801-6000	English/Spanish/Russian: (866) 463-6743 Asian: (866) 635-1522	(888) 801-1660	(888) 394-4327	(888) 801-1660	(888) 394-4327	(212) 801-1776
Mental Health Subcontractor: UBA for Montefiore and Elmhurst Hospital	(800) 401-4822	(800) 401-4822	(914) 377-4400	(800) 401-4822	(800) 401-4822		
Dental Subcontractor: Doral Dental	(800) 417-7140	(800) 508-2047	(800) 341-8478	(800) 341-8478 (800) 508-2047	(800) 341-8478 (800) 508-2047		
Vision Subcontractor: Davis Vision	(516) 932-9500	(800) 328-4728	(800) 753-3311		(800) 994-5431		
Pharmacy Subcontractor: Express Scripts		(877) 697-7244	(877) 697-7244				
Specialty Pharmacy Vendor: Curascript	(866) 413-4135	(866) 413-4135	(866) 413-4135	(866) 413-4135	(866) 413-4135		
Radiology Utilization Management: CareCore	(877) 773-6964	(877) 773-6964	(877) 773-6964	(877) 773-6964	(877) 773-6964		
Diabetes Disease Management: Renaissance HC	(888) 359-7367	(888) 359-7367	(888) 359-7367	(888) 359-7367	(888) 359-7367		
HEALTHPLUS PHSP	(800) 450-8753	(800) 300-8181	(800) 450-8753	(800) 450-8753	(800) 450-8753	(800) 450-8753	
Dental Subcontractor: HealthPlex	(800) 468-0608	(800) 468-9868	(800) 888-2183	(800) 888-2183	(800) 888-2183	(800) 888-2183	

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HIP OF GREATER NEW YORK	(646) 447-5000	(800) HIP-TALK	(866) 447-9717	(866) 447-9717	(800) 447-8255	(866) 447-9717	(866) 215-2928
Dental Subcontractor: HealthPlex	(516) 794-3000	(800) 468-9868	(516) 228-9571	(516) 542-2671	(516) 542-2688	(866) 447-9717	(866) 215-2928
Other (Delegate): CareCore National, LLC	(800) 918-8924	(800) 918-8924	(800) 918-8924	(866) 417-2345	(800) 918-8924	(866) 447-9717	(866) 215-2928
Other (Delegate): Healthcare Partners	(516) 746-2200	(800) 877-7587	(800) 877-7587	(800) 877-7587	(800) 877-7587	(866) 447-9717	(866) 215-2928
Other (Delegate): Montefiore Contract Management Organization (CMO)	(877) HIP-MONTE (877) 447-6668	(877) HIP-MONTE (877) 447-6668	(914) 377-4400	(877) HIP-MONTE (877) 447-6668	(877) HIP-MONTE (877) 447-6668	(866) 447-9717	(866) 215-2928
HUDSON HEALTH PLAN	(914) 631-1611	(800) 339-4557	(914) 631-1611	(800) 247-6550	(800) 339-4557	(800) 247-6550	(914) 524-7661
Mental Health Subcontractor: Beacon Health Strategies, LLC	(800) 872-0727	(800) 872-0727	(800) 872-0727	(800) 872-0727	(800) 872-0727	(800) 872-0727	
Dental Subcontractor: HealthPlex	(888) 468-2183	(800) 468-9868	(888) 468-2183	(800) 468-0608	(800) 468-0608		
Vision Subcontractor: Block Vision	(800) 243-1401	(800) 243-1401	(800) 243-1401	(800) 243-1401	(800) 243-1401		
Pharmacy Subcontractor: Maxorplus	(800) 687-0707	(800) 687-0707	(800) 687-0707	(800) 687-0707	(800) 687-0707		
METROPLUS HEALTH PLAN	(212) 908-8600	(800) 303-9626	(800) 303-9626	(800) 303-9626	(800) 303-9626	(212) 908-3782	(212) 908-8521

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NEIGHBORHOOD HEALTH PROVIDERS	(800) 826-6240	(800) 826-6240	(212) 808-4775	(800) 765-3805	(800) 558-7970	(800) 826-6240 (treated & released) (800) 765-3805 (Inpatient)	(212) 883-0422 (800) 338-4195 (UM)
Mental Health Subcontractor: Magellan	(800) 626-5907	(800) 318-2696		(800) 318-2696	(800) 318-2696 option #4		
Dental Subcontractor: HealthPlex	(914) 997-7000	(800) 468-9868	(883) 468-2183 option #3		(800) 468-9868		
Vision Subcontractor: Davis Vision	(800) 999-5431	(800) 999-5431	(800) 999-5431		(800) 999-5431	(800) 999-5431	(800) 328-4788
Pharmacy Subcontractor: National Medical Health Care Rx		(800) 227-7269	(800) 510-8980				
THE NEW YORK-PRESBYTERIAN COMMUNITY HEALTH PLAN		(800) 261-4649	(212) 297-5510	(800) 390-7634	(888) 275-0929	(800) 261-4649	(212) 297-5924
Mental Health Subcontractor: Value Options	(800) 922-3626	(800) 922-3626	(800) 922-3626	(800) 922-3626	(888) 247-9311	(800) 922-3626	(212) 560-7629
Vision Subcontractor: Davis Vision	(800) 999-5431	(800) 328-4728	(800) 328-4728	(800) 328-4728	(800) 999-5431 ext. 4717		

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SUFFOLK HEALTH PLAN	(877) SHP-6789 (877) 747-6789	(877) SHP-6789 (877) 747-6789	(877) SHP-6789 (877) 747-6789	(800) 250-5007	(877) SHP-6789 (877) 747-6789		
Mental Health Subcontractor: Value Options	(800) 922-3626	(800) 922-3626		(800) 922-3626			
Vision Subcontractor: General Vision	(800) 847-4661	(800) 847-4661					
UNITED HEALTH CARE	(877) 842-3210	(877) 842-3210	(877) 842-3210	(866) 604-3267	(877) 842-3210	(866) 604-3267	
Mental Health Subcontractor: United Behavioral Health	(888) 481-9413	(888) 481-9413	(888) 481-9413	(800) 438-3378	(800) 557-5745		
Dental Subcontractor: HealthPlex	(516) 542-2200	(800) 468-9868	(800) 468-0608 option #2	(800) 468-9868	(800) 468-0608	(800) 735-8254	
Vision Subcontractor: Davis Vision	(800) 999-5431 Eng: option #1 Span: option #2	Eng: (800) 493-4647 Span: (800) 298-4647	(800) 773-2847	(888) 633-0585	Provider: (800) 773-2847 Member: (800) 999-5431		
Pharmacy Subcontractor: Medco Health Systems	(800) 922-1557	(800) 922-1557	(800) 922-1557	(800) 310-6826	(800) 922-1557		
VIDACARE	(800) 556-0674	(800) 556-0689	(800) 556-0674	(888) 364-6061	(800) 556-0674	(888) 364-6061	
Mental Health Subcontractor: Value Options (for UM only)	(866) 752-5443						
Vision Subcontractor: Davis Vision	(800) 999-5431						

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WELLCARE OF NEW YORK	(800) 288-5441	(800) 288-5441	(800) 288-5441	(800) 288-5441	(800) 288-5441	(800) 288-5441	(800) 246-7983
Mental Health Subcontractor: Harmony Behavioral Health	(877) 712-5340	(800) 241-1103	(877) 712-5340	(800) 241-1103	(800) 241-1103	(800) 241-1103	(877) 277-6890
Vision Subcontractor: Block Vision	(800) 879-6901	(800) 879-6901	(800) 879-6901	(800) 879-6901	(800) 879-6901		
Pharmacy Subcontractor: Walgreens Health Initiative	(800) 207-2568	(800) 207-2568	(800) 207-2568	(800) 207-2568	(800) 207-2568		