

GNYHA 2005 Emergency Preparedness Training Survey

Final Survey Results

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Survey and Responses

- GNYHA worked with NYCDOHMH and Emergency Preparedness Training workgroup to draft survey
- Pilot tested survey
- GNYHA sent member letter bulletin on June 9, 2005
- “Survey Monkey” tool utilized
- Questions covering areas including barriers to training, need for training, training strategies, tracking training
- 74 respondents, representing 91 hospitals
- Approximately 77% response rate

What difficulties has your organization encountered in training staff?

Top three answers for “Very Difficult”

- Cost of replacing employees (backfill) (57%)
- Providing training to staff working shifts other than during weekdays (44%)
- Volume of staff that needs to be trained (39%)

What difficulties has your organization encountered in training staff?

Top two answers for “Not Difficult”

- Finding qualified trainers (58%)
- Having materials and tools available for the training (54%)

CBRNE Events Awareness: Number of staff respondents would like to train

Largest total numbers:

- Nursing staff: over 14,000 employees
- Other clinical staff: (e.g., physician assistants, dentists, mental health providers, hygienists, technicians): over 9,000 employees
- Non-clinical staff (e.g., housekeeping, mailroom, administration): over 12,000 employees

Introduction to Incident Command Systems,
hospitals' ICS plan, and staff's role in the
plan: Number of staff respondents would
like to train:

Largest total numbers:

- Nursing staff: over 12,000 employees
- Other clinical staff: over 7,000 employees
- Non-clinical staff: over 11,000 employees

Decontamination: Operations level for decontamination team: Number of staff respondents would like to train

- Smaller numbers for Operations level training for decon team
- Most frequent response in all staff categories was “fewer than 50” for number of employees would like to train

Interest in training staff in the following categories

- Personal and family emergency preparedness: 85% responded “yes”
- Crisis communication: 82% responded “yes”
- Role of state, local, and federal organizations during a disaster: 78% responded “yes”
- Mail handling and security: 74% responded “yes”

Standard training programs that employees have attended most frequently mentioned

- HazMat for Health Care
- CBRNE Academy

Most effective training strategies

Top two answers

- Using our own staff as trainers – 94% reported “Very Effective” or “Somewhat Effective”
- In person: Staff attending program off-site – 94% reported “Somewhat Effective” or “Very Effective”

Evaluating Training Programs

- 76% of hospitals indicated they evaluated training programs via participant evaluation/participant satisfaction surveys
- 74% used pre-post testing
- 73% employed follow-up drills or exercises
- 7% indicated that no evaluations were currently done

What department in the hospital is responsible for tracking/keeping records of emergency preparedness training?

- Emergency Management Committee: 48%
- Training and Education Department: 40%