



HOSPITAL PUBLIC REPORTING PILOT FACT SHEET

IPRO is participating in an initiative funded by the Centers for Medicaid and Medicare Services (CMS) that is committed to public reporting by provider for the dual purposes of driving quality improvement and promoting informed choice for consumers. In conjunction with CMS and two other state Quality Improvement Organizations (QIOs), a state-based public reporting pilot will be conducted in New York, with voluntary hospital participation. IPRO invites New York State hospitals to join in this pilot study.

PURPOSE OF PILOT	To obtain direct experience and investigate the implications and obstacles associated with public reporting of clinical quality measures and patient satisfaction survey results.		
GOAL	To develop a model for measuring and reporting data that can be repeated nationwide.		
BENEFITS OF HOSPITAL PARTICIPATION	Provides an early opportunity to: <ul style="list-style-type: none"> ➤ influence the design of a national reporting system. ➤ participate in the development of quality measures and their use by the public. ➤ improve processes related to data collection and submission and give feedback. ➤ test data and review quality measurements for your hospital. ➤ assess your rates as compared to other participating hospitals. ➤ use data to evaluate the need for change. 		
STAKEHOLDER COMMITMENT	IPRO intends to take a highly inclusive approach and will invite the participation of representatives from interested groups including hospitals, provider associations, consumers, government officials, purchasers, payers and researchers.		
PARTICIPATING HOSPITAL REQUIREMENTS	<ol style="list-style-type: none"> 1. Collect and submit data on a “starter set” of quality measures (subset of CMS 7th SOW & JCAHO/ORIX core quality measures) 2. Collect and submit data to be publicly reported on a set of “expanded” measures 3. Participate in an AHRQ-sponsored standardized patient experience survey 4. Provide feedback to IPRO throughout the pilot 5. Participate in an evaluation of the pilot 		
HOSPITAL AGREEMENT	A statement of understanding will be prepared for each participating hospital, outlining IPRO responsibilities and participating hospital requirements.		
STARTER SET MEASURES	AMI	<ul style="list-style-type: none"> ➤ Aspirin at arrival ➤ Beta blocker at arrival ➤ ACE Inhibitor for LVSD 	<ul style="list-style-type: none"> ➤ Aspirin at discharge ➤ Beta blocker at discharge
	CHF	<ul style="list-style-type: none"> ➤ Left ventricular function assessment ➤ ACE Inhibitor for LVSD 	
	Pneumonia	<ul style="list-style-type: none"> ➤ Initial antibiotic timing ➤ Pneumococcal vaccination ➤ Oxygenation assessment 	
EXPANDED MEASURES	To be determined. Selections will likely come from sources such as National Quality Forum endorsed measures and to the extent possible, derived from administrative data available through SPARCS. CMS will make final selections with preceding input from QIOs, partners and stakeholders. Consideration will be given in an effort to minimize hospital burden of collecting and submitting data.		
PATIENT EXPERIENCE MEASURES	Selected measures from Agency for Health Care Research and Quality (AHRQ) sponsored standardized patient experience survey H-CAHPS tool.		

DATA COLLECTION	Data can be collected with the CART or ORYX vendor tools and submitted through Quality Net Exchange	
QIO TECHNICAL ASSISTANCE	IPRO will provide participating hospitals with technical assistance necessary to understand, interpret and apply measure and study population specifications.	
DATA VALIDATION	Performed by CMS with intent to validate low volume of records.	
PATIENT EXPERIENCE/ SATISFACTION SURVEY	Vendor - To be determined. Sampling Methodology- Has not been finalized. Cost - Funded through CMS See HCAHPS Fact Sheet for more information.	
SELECTION OF MEASURES FOR PUBLIC REPORTS	To be determined by CMS with input from QIOs, participating hospitals and other stakeholders.	
TENTATIVE TIMELINE	Recruit Hospitals	Nov 2002 – Jan 2003
	Develop/Select Expanded Measures	Jan – May 2003
	Hospital Training	Feb – Mar 2003
	Data Collection	Feb – Oct 2003
	Report Published on Professional web site www.cms.hhs.gov	Summer 2003
	Patient Survey Data Collection	Feb – Apr 2003
	Survey Data Analysis	May – Jun 2003
	Consumer Testing	Jul 2003 – Mar 2004
	Hospital Specific Results Published on consumer web site www.Medicare.gov	Apr 2004
	Evaluate Response	Apr – Jun 2004

**If you are interested in participating in this pilot study or have further questions, please contact:
Thomas Hartman or Doreen Bedaw at IPRO.**

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